

## Discrimination is Against the Law

Siouxland Urology Associates complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Siouxland Urology Associates does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Siouxland Urology Associates:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact our receptionists or our administrator, Greg Haar.

If you believe that Siouxland Urology Associates failed to provide these services, or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Greg Haar, 455 Sioux Point Road, Dakota Dunes, SD 57049

Phone 605/242-2316

Fax 605/217-7015

[Ghaar@siouxlandurology.com](mailto:Ghaar@siouxlandurology.com)

You can file a grievance in person, or by mail, fax, or email. If you need help filing a grievance, our receptionists or Greg Haar is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office

for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, DC 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>